



Future Solutions Fence guarantees that our fences are built to withstand typical environmental conditions and minor impacts. We offer an Impact Guarantee to provide our customers with peace of mind regarding the durability and resilience of our fencing products.

**\*\*Guarantee Terms\*\*:**

1. **\*\*Duration\*\*:** This Impact Guarantee is valid for 5 (Five) years from the date of purchase.
2. **\*\*Coverage\*\*:** This guarantee covers structural damage resulting from accidental impacts, such as:
  - Lawn maintenance equipment
  - Minor vehicle contact
  - Falling branches and debris during normal weather conditions

**\*\*Exclusions\*\*:**

This Impact Guarantee does not cover:

- Deliberate damage or vandalism
- Damage caused by severe weather events (e.g., hurricanes, tornadoes)
- Normal wear and tear, cosmetic damage, or discoloration
- Damage caused by external heat sources

**\*\*Claim Process\*\*:**

To file a claim under this Impact Guarantee, please follow these steps:

1. Contact Future Solutions customer service at 717.650.2132 within 30 days of discovering the damage.
2. Provide proof of purchase, a detailed description of the damage, and clear photographs showing the impacted area.

3. Upon verification of the claim, Future Solutions will, at its discretion, repair or replace the damaged fencing components at no cost to the customer.

**\*\*Resolution Options\*\*:**

- **\*\*Repair\*\*:** We will repair the damaged section of the fence to restore its structural integrity.
- **\*\*Replacement\*\*:** If the damage is beyond repair, we will replace the affected fencing components.
- **\*\*Refund\*\*:** In cases where repair or replacement is not feasible, a prorated refund based on the remaining warranty period may be offered.

**\*\*Non-Transferable\*\*:**

This Impact Guarantee is non-transferable and applies only to the original purchaser of the product.

**\*\*Disclaimer\*\*:**

Future Solutions is not liable for any incidental or consequential damages resulting from the use or inability to use our products. This guarantee provides specific legal rights, and you may have other rights which vary from state to state.

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This Impact Guarantee assures our customers that we stand behind the quality and durability of our vinyl fences. By providing clear terms and an easy claims process, we aim to offer our customers confidence in their investment and peace of mind regarding the longevity of our fencing products.

**X** \_\_\_\_\_

**DATE:** \_\_\_\_\_